

Community-Based Policing and Post-Conflict Police Reform

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ICT4COP

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MATERIAL ON COP

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ICT4COP – WP10 South-Eastern Europe

Evaluation report on existing manuals, guidebooks,
and other material on COP (D10.9)

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Introduction

This evaluation report gives an overview over the existing research literature on COP respectively but not only focusing on the case countries of WP10 Serbia, Bosnia and Herzegovina (BiH) and Kosovo. The evaluated texts include academic articles, scientific papers, edited volumes, monographs, guidebooks, textbooks, training handbooks, dissertations, official reports from IOs and NGOs, manuals and other relevant literature. The majority of the texts were evaluated in the desk based research phase in the first six months of ICT4COP. But during the field research new literature is added so that the list is constantly updated. Included in the literature review is mostly English literature and, to some extent, also German, Polish, Serbian, Albanian and Bosnian publications. The Information derived from the literature is the basis for the field research conducted in the country cases. Research on a specialized topic like information communication technologies for community-oriented policing (COP) requires an accurate academic preparation before field research can be conducted. The more expertise the researcher has on COP as well as on ICT the better is he prepared for the interviews and in depth questions.

To give a clearer picture of the used and evaluated literature this report is divided in three main chapters. The first chapter gives an overview over the general literature dealing with COP and ICT. In addition, relevant literature dealing with the field of developmental studies and political science have been included in our analysis to provide the societal and political framework COP is embedded in. The second chapter deals with cross-cutting issues respectively with youth and gender and the relation of these issues to COP. The third chapter is divided in three sections each dealing with one country case respectively Kosovo, Serbia and BiH. The amount of academic research and literature varies between the countries particularly with a view to COP a relatively new field of policing in all three cases.

In each section of the chapters we have included a table with all literature which was deemed relevant for the respective topic and was analyzed during the desk-based research process. In the Annex a list of all literature that has been evaluated is included. This list makes no claim of being complete but is rather updated and amended constantly.

1. Community Policing

The academic literature and research as well as reports from stakeholders on community policing is extensive. For over 30 years community policing has been a substantial approach in policing of western and post-communist societies. Accordingly, the scientific literature dealing with this form of policing and its different aspects is broad. For the purpose of the research in ICT4COP a number of so called ‘classics’ of community policing literature have been included in the review. It seems that after a period where COP was less present in police practices and research there has been something like a revival during the past five years. A number of new studies and academic literature has been published adding more or less value to the already existing research. Beside the classics of COP our desk based research focused on the literature of a newer date. This is due to the fact that although community policing since its beginnings is based on the same principles of communication, interaction and proactive approaches by the police. But societal change and development in ICT over the past ten years and respectively with the internet and the social media technologies has significantly changed the way community policing is implemented nowadays. This is not to say that older studies are to be disregarded. But for the purpose of ICT4COP the newer studies especially when they take recent forms of communication into account (like mobile phones or internet) are of considerable higher relevance.

The following table contains a selection of literature that was deemed relevant for the purpose of our research.

Author	Year	Title	Journal
Albrecht, Peter	2015	Community Policing and local Policing Partnership boards	
Brogden, Mike; Nijhar, Preeti	2005	Community Policing: National and international models and approaches	
Bullock, Karen	2013	Community, intelligence-led policing and crime control	Policing and Society
Denney, Lisa	2015	Securing communities: redefining community policing to achieve results	
Denney, Lisa; Jenkins, Sarah	2013	Securing communities: the what and the how of community policing	
Fyfe, Nicholas R.; Terpstra, Jan; Tops, Pieter (eds.)	2013	Centralizing Forces?: Comparative Perspectives on Contemporary	

		Police Reform in Northern and Western Europe	
Giwa, Sulaimon; James, Carl E.; Anucha, Uzo; Schwartz, Karen	2014	Community Policing — A Shared Responsibility: A Voice-Centered Relational Method Analysis of a Police/Youth-of-Color Dialogue	Journal of Ethnicity in Criminal Justice
Greener, Bethan K.	2012	International Policing and International Relations	International Relations
Groenwald, Hesta; Peake, Gordon	2004	Police Reform through Community-Based Policing	
Hill, J. B.	2010	Conflict Policing: Policing in a Time of War	International Criminal Justice Review
Hills, Alice	2009	The possibility of transnational policing	Policing and Society
Holmberg, Lars	2005	Policing and the Feeling of Safety: the Rise (and Fall?) of Community Policing in the Nordic Countries	Journal of Scandinavian Studies in Criminology and Crime Prevention
Ioannides, Isabelle; Collantes Celador, Gemma	2011	The internal–external security nexus and EU police/rule of law missions in the Western Balkans	Conflict, Security & Development
Kappeler, Victor E.; Gaines, Larry K.	2015	Community Policing: A Contemporary Perspective	
Kratcoski, Peter C.; Edelbacher, Maximilian (eds.)	2015	Collaborative Policing: Police, Academics, Professionals, and Communities Working Together for Education, Training, and Program Implementation	
Langlois, Maxime	2010	The new international policing	Policing and Society
Longstaff, Abie; Willer, James; Chapman, John; Czarnomski, Sarah; Graham, John	2015	Neighbourhood policing	
Mackenzie, Simon; Alistair, Henry	2009	Community Policing: A Review of the Evidence	
McDonagh, Kenneth	2015	'Talking the Talk or Walking the Walk': Understanding the EU's Security Identity	JCMS: Journal of Common Market Studies
Mueller, John	2003	Policing the Remnants of War	Journal of Peace Research
OECD	2007	The OECD DAC handbook on security system reform	
OSCE	2008	Good Practices in Building Police-Public Partnerships	
Putt, Judy	2010	Community policing in Australia	

Rahr, Sue; Rice, Stephen K.	2015	From Warriors to Guardians: Recommitting American Police Culture to Democratic Ideals	
Ryan, Barry	2013	Reasonable force: the emergence of global policing power	Review of International Studies
Saferworld	2013	Community-based approaches to safety and security. Lessons from Kosovo, Nepal and Bangladesh	
Stohl, Michael	2008	Networks, terrorists and criminals: the implications for community policing	Crime, Law and Social Change
Styan, David	2012	EU power and armed humanitarianism in Africa: evaluating ESDP in Chad	Cambridge Review of International Affairs
Swiss Agency for Development and Cooperation	2007	Community Policing 2007–2010. What are the challenges ahead	
van Steden, Ronald; Miltenburg, Eva; Boutellier, Hans	2014	101 Things to Do: Unravelling and Interpreting Community Policing	Policing

1.1. Police Reform and Developing Countries

The focus of the research in ICT4COP are post-conflict and developing countries where peace building and peace keeping have been an issue for years. With regards to police reform the special situation of developing countries have to be taken into account. Particularly, the current concept of the so called 'policebuilding' has moved centre stage in international security and provides a useful framework for the analysis in ICT4COP. Not only have the numbers of police officers deployed externally significantly increased in the last decade, but the police have also come to be regarded as key with regard to the stabilizing of weak or failed states. It is assumed that the police, as a civilian force, are better trained and equipped to establish order and stability than the military. In fact the blurring between military functions and police functions might be more bleak and observable as part of international interventions in so-called zones of disorder, we need to understand the police theoretically as part of a single continuum of state institutions designed to simultaneously serve and protect the population and to establish and maintain liberal state power through (sometimes) forceful, exclusionary means.

In the case countries of WP10 the international community has been engaged in peace and police building for years. Academic publications focusing on the developmental of policing are of particular interest in our research.

Author	Year	Title	Journal
Albrecht, Peter	2015	Community Policing and local Policing Partnership boards	
Buthelezi, Dumisani	2014	An Analysis of the implementation of sector policing in Soweto	
Distler, Werner	2016	Intervention as a social practice: knowledge formation and transfer in the everyday of police missions	International Peacekeeping
Friesendorf, Cornelius	2012	International Intervention and the Use of Force: Military and Police Roles	
Heiduk, Felix	2015	Rethinking 'policebuilding'	Cooperation and Conflict
Jackson, Jonathan; Asif, Muhammad; Bradford, Ben; Zakria Zakar, Muhammad	2014	Corruption and Police Legitimacy in Lahore, Pakistan	British Journal of Criminology
Mancini, Francesco; O'Reilly, Marie	2013	New Technology and the Prevention of Violence and Conflict	Stability: International Journal of Security & Development

1.2. Police Missions: UN, EU, OSCE

Closely related to the topic of 'policebuilding' in developing countries are police missions as a tool of the EU Common Security and Defence Policy (CSDP). The current security situation in the world and specifically the zones of instability that surround and affect Europe, are good reasons to deploy police capabilities to international crisis management missions. The Balkans have been focal points for instability of years and are geographically very close to the EU. Kosovo, for example, has become a hub for different kinds of illicit activities, for organized crime, for drugs, human trafficking and illegal weapons trade into the European Union. Providing that the efforts in creating stability are successful, police deployment in multilateral operations abroad can prevent or reduce future spill-over effects from the crises these operations address. The EU, UN and OSCE are confronted with numerous challenges in that matter: In qualitative terms, the increasing complexity of police mandates in missions, the multi-dimensional approach to security sector reform and other forms of crisis management and the shift of attention from observation and monitoring missions to mentoring, training, and capacity-

building missions asks for high quality experts and senior leaders. This is particularly true for COP that require highly trained specialists and experts to be successfully implemented.

A number of authors have dealt with international police and civilian missions. In fact the literature in this field of research is considerably vast and a complete overview is neither possible nor eligible for the purpose of ICT4COP. Nevertheless, a small number of selected studies must be considered as important in terms of giving a contextual framework for ICT4COP.

Author	Year	Title	Journal
Chivvis, Christopher S.	2010	EU Civilian Crisis Management: The Record So Far	
Clingendael Institute	2016	The Future of Police Missions	
Directorate General for External Policies	2012	CSDP Missions and Operations: Lessons Learned Processes	
Distler, Werner	2016	Intervention as a social practice: knowledge formation and transfer in the everyday of police missions	International Peacekeeping
Korski, Daniel	2009	Can the EU rebuild failing States	
Rozee, Stephen	2015	Order-Maintenance in Kosovo: The EU as an Increasingly Comprehensive Police Actor	European Foreign Affairs Review
UNDP	2016	Evaluation Report - Implementation during 2015 of the National Strategy for Community Safety and Action Plan	

1.3. Police and Technology

One of the central issues of ICT4COP is the relation between policing and technology. The scientific literature in that matter is considerably scarce, particularly, when it comes to technologies used in COP. The focus of our research is in the field of COP so that the bigger part of literature dealing with police technology is irrelevant for our interests (i.e. weapon systems etc.). Particularly relevant for our research is the field of mobile phone based solutions, the Internet and social media but also smartphone apps dealing with crime mapping or domestic violence. Unfortunately, scientific studies and evaluations dealing with this field of interest are very rare. This might be due to the fact that most technologies are still relatively new and moreover changes and updates are introduced constantly. Some studies like the

analysis of the use of Twitter during the London riots are dealing with a topic relevant for policing in general but have a very limited value for COP. Nevertheless, there has been some literature in developmental studies and political sciences that has proven to offer some useful insights for our research. These studies deal with questions of how civil participation and democratic processes can be enhanced by implementing for example social media tools in developing countries. Although not specifically dealing with COP or even the broader context of security, this literature can make a valuable contribution to our research.

Author	Year	Title	Journal
Ahmad, Aminah	2014	Crime Scene Description using mobile and web-based technology for better crime solving	
Amicelle, Anthony; Aradau, Claudia; Jeandesboz, Julien	2015	Questioning security devices: Performativity, resistance, politics	Security Dialogue
Armakolas, Ioannis; Maksimovic, Maja	2013	'Babylution' - A Civic Awakening in Bosnia and Herzegovina?	
Bailard, Catie S.	2009	Mobile Phone Diffusion and Corruption in Africa	Political Communication
Bailard, Catie S.	2015	Ethnic conflict goes mobile: Mobile technology's effect on the opportunities and motivations for violent collective action	Journal of Peace Research
Brant, Corey	2013	Information Technology Solutions to Expand and Sustain Community Oriented Policing	
Bullock, Karen	2013	Community, intelligence-led policing and crime control	Policing and Society
Calcara, Giulio et al.	2015	The Finnish Internet Police (Nettipoliisi): towards the development of a real cyber police	European Journal of Law and Technology
Cummings, Clare; O'Neil, Tam	2015	Do digital information and communications technologies increase the voice and influence of women and girls? - Research reports and studies	
Dafoe, Allan; Lyall, Jason	2015	From cell phones to conflict? Reflections on the emerging ICT- political conflict research agenda	Journal of Peace Research
Hollenbach, Florian; Pierskalla, Jan	2015	A Re-Assessment of Reporting Bias in Event-Based Violence Data with Respect to Cell Phone Coverage	
Koper, Christopher S.;	2014	Optimizing the Use of Technology in Policing: Results and Implications from a Multi-Site Study	Policing

Lum, Cynthia; Willis, James J.		of the Social, Organizational, and Behavioural Aspects of Implementing Police Technologies	
LexisNexis	2014	Social Media Use in Law Enforcement	
Mancini, Francesco; O'Reilly, Marie	2013	New Technology and the Prevention of Violence and Conflict	Stability: International Journal of Security & Development
Pujol, Laia; Osimo, David	2012	Online engagement Going Local II	
Rosenbaum, Dennis P.; Graziano, Lisa M.; Stephens, Cody D.; Schuck, Amie M.	2011	Understanding Community Policing and Legitimacy-Seeking Behavior in Virtual Reality: A National Study of Municipal Police Websites	Police Quarterly
Sanders, Carrie; Hannem, Stacey	2012	Policing the Risky: Technology and Surveillance in Everyday Patrol Work	
Shapiro, Jacob N.; Siegel, David A.	2015	Coordination and security: How mobile communications affect insurgency	Journal of Peace Research
Stafford, Andrew B.	2015	What matters to the public when they call the police? Insights from a call centre	Policing and Society
Tanner, Samuel; Meyer, Michael	2015	Police work and new 'security devices': A tale from the beat	Security Dialogue
Tellidis, Ioannis; Kappler, Stefanie	2016	Information and communication technologies in peacebuilding: Implications, opportunities and challenges	Cooperation and Conflict
UNDP	2013	New Technology and the Prevention of Violence and Conflict	
Warren, Camber	2015	Explosive connections? Mass media, social media, and the geography of collective violence in African states	Journal of Peace Research
Weidmann, Nils B.	2015	Communication, technology, and political conflict: Introduction to the special issue	Journal of Peace Research

1.4. Social media in policing: Twitter, Forums, Blogs

As already stated above, social media is one of the probably most relevant technologies used in COP. The literature dealing specifically with the relation of social media as a means for COP is considerably limited. The reason for that maybe the fact that most Police stations in western countries have been using social media forums like Facebook or Twitter only for few years.

Research and evaluations in that matter are difficult and, if conducted at all, not publicly available. To achieve a broader idea of what potential social media unfolds in the field of policing in developing countries a look at other fields of research respectively the political sciences have proven valuable. Here questions dealing with social media as a tool for citizen participation and political communication especially in developing countries have been in the focus of interest in a number of studies.

Author	Year	Title	Journal
Brainard, Lori A.; McNutt, John G.	2010	Virtual Government-Citizen Relations: Informational, Transactional, or Collaborative?	Administration & Society
Calcara, Giulio et.al.	2015	The Finnish Internet Police (Nettipoliisi): towards the development of a real cyber police	European Journal of Law and Technology
Copitch, Gary; Fox, Chris	2010	Using social media as a means of improving public confidence	Safer Communities
Crump, Jeremy	2011	What Are the Police Doing on Twitter? Social Media, the Police and the Public	Policy & Internet
GIZ	2013	Impact analysis of the Gauteng Youth Crime Prevention Desk Programme	
Greer, Chris; McLaughlin, Eugene	2010	We Predict a Riot?: Public Order Policing, New Media Environments and the Rise of the Citizen Journalist	British Journal of Criminology
LexisNexis	2014	Social Media Use in Law Enforcement	
Longstaff, Abie; Willer, James; Chapman, John; Czarnomski, Sarah; Graham, John	2015	Neighbourhood policing	
Mancini, Francesco; O'Reilly, Marie	2013	New Technology and the Prevention of Violence and Conflict	Stability: International Journal of Security & Development
NPIA	2011	Engage: Digital Social Media Engagement for the Police Service	
Pedersen, Sarah; Burnett, Simon; Smith, Robert; Grinnall, Andy	2014	The impact of the cessation of blogs within the UK police blogosphere	
Procter, Rob; Crump, Jeremy; Karstedt, Susanne; Voss, Alex; Cantijoch, Marta	2013	Reading the riots: what were the police doing on Twitter?	Policing and Society

Procter, Rob; Vis, Farida; Voss, Alex	2013	Reading the riots on Twitter: methodological innovation for the analysis of big data	International Journal of Social Research Methodology
Rosenbaum, Dennis P.; Graziano, Lisa M.; Stephens, Cody D.; Schuck, Amie M.	2011	Understanding Community Policing and Legitimacy-Seeking Behavior in Virtual Reality: A National Study of Municipal Police Websites	Police Quarterly
Ruddell, Rick; Jones, Nicholas	2013	Social media and policing: matching the message to the audience	Safer Communities
Sanders, Carrie; Hannem, Stacey	2012	Policing the Risky: Technology and Surveillance in Everyday Patrol Work	
Williams, Matthew L. et.al.	2013	Policing cyber-neighbourhoods: tension monitoring and social media networks	Policing and Society

2. Cross-Cutting Issues

Cross-cutting issues in ICT4COP are defined as topics which, by their very nature, have a strong impact on all research activities in a given field. This means that the topics defined as cross-cutting issues – gender, youth and minorities – should be considered in all country cases of the project. As the academic literature dealing with these cross-cutting issues is vast only a small selection with a specific relevance for COP has been evaluated.

2.1. Youth

The attitude of young people in relation to law enforcement is crucial for deepening the rule of law in developing countries and for the necessary cooperation between police and citizens. Consequently, the role of young people in society and in COP activities must be considered to a greater extent and strengthened. With WP4 focussing on cross-cutting youth issues in policing, the project aims to contribute to filling the existing gap in research.

Over the past decades the research on the relationship between the police and citizens has been quite extensive. While most of the research focussed on adults, the complex relationship between youth and police has become increasingly prominent as well. A number of studies examine the perception of police and the attitudes towards the police (ATP) by youths. The ATP is affected by different factors such as race, gender, delinquency, and the nature of police

contacts. Other studies attempted to explain why those differences existed and how the particularly affected perception and attitudes towards the police. A number of factors were identified such as prior victimization, exposure to police practices through communication with others, perceptions of quality of life, involvement in delinquent subcultures, and neighbourhood ties. The importance of studying attitudes toward the police has its reasons in the link to several key outcomes, including individuals' law-abiding behaviours, public support for the allocation of resources to police agencies, evaluations of police performance drawn from the fairness model of policing, and residents' willingness to cooperate with the police as co-producers of public safety under the community policing paradigm.

The question remains if and how these findings and strategies that mostly stem from western countries can be applied to developing countries? The research dealing with the particular topic of the relation of young people and the police in post conflict context is very rare. There are, however, some indications that police – youth relations may be based on similar problems and face similar challenges as in western countries so that studies from western countries play a crucial role in our research.

Author	Year	Title	Journal
Allard, Troy; Ogilvie, James; Stewart, Anna	2007	The Efficacy of Strategies to Reduce Juvenile Offending	
Anderson, Stephen A.; Sabatelli, Ronald M.; Trachtenber g, Jennifer	2007	Community Police and Youth Programs as a Context for Positive Youth Development	Police Quarterly
Crawford, Adam	2009	Criminalizing Sociability through Anti-social Behaviour Legislation: Dispersal Powers, Young People and the Police	Youth Justice
Dirikx, Astrid; Gelders, Dave; Parmentier, Stephan	2012	Police – youth relationships: A qualitative analysis of Flemish adolescents' attitudes toward the police	European Journal of Criminology
Dirikx, Astrid; Gelders, Dave; Van	2013	Adolescent Perceptions of the Performance and Fairness of the Police: Examining the Impact of Television Exposure	Mass Communication and Society

den Bulck, Jan			
Dirikx, Astrid; Van den Bulck, Jan	2014	Media use and the Process-Based Model for Police Cooperation: An Integrative Approach towards Explaining Adolescents' Intentions to Cooperate with the Police	British Journal of Criminology
Dwyer, Angela	2011	'It's Not Like We're Going to Jump Them': How Transgressing Heteronormativity Shapes Police Interactions with LGBT Young People	Youth Justice
Forman, James	2004	Community Policing and Youth as Assets	Journal of Criminal Law and Criminology
Gardiner, Christie	2015	College cops: a study of education and policing in California	Policing (Policing: An International Journal of Police Strategies & Management)
Goldsmith, Carlie	2011	'It just feels like it's always us': young people, safety and community	
Hinds, Lyn	2007	Building Police Youth Relationships: The Importance of Procedural Justice	Youth Justice
Hinds, Lyn	2009	Youth, Police Legitimacy and Informal Contact	Journal of Police and Criminal Psychology
Hurst, Yolander G.	2007	Juvenile Attitudes Toward the Police	Criminal Justice Review
Kilkelly, Ursula	2011	Policing, young people, diversion and accountability in Ireland	Crime, Law and Social Change
Lim, Hyeyoung	2015	Social modeling effects on perception of the police	Policing (Policing: An International Journal of Police Strategies & Management)
Murphy, Kristina	2010	Policing ethnic minority groups with procedural justice	
Murphy, Kristina	2013	Does procedural justice matter to youth? Comparing adults' and youths' willingness to collaborate with police	Policing and Society
Murphy, Kristina; Gaylor, Alana	2010	Policing youth	
Norman, Jennifer.	2009	Seen and Not Heard: Young People's Perceptions of the Police	Policing
Reisig, Michael D.; Lloyd, Camille	2008	Procedural Justice, Police Legitimacy, and Helping the Police Fight Crime: Results from a Survey of Jamaican Adolescents	Police Quarterly
Roth, Jeffrey	2000	National Evaluation of the COPS Program	
Sargeant, Elise; Bond,	2013	Keeping it in the Family: Parental Influences on Young People's Attitudes to Police	Journal of Sociology

Christine E. W.			
Schuck, Amie M.	2013	A Life-course Perspective on Adolescents' Attitudes to Police: DARE, Delinquency, and Residential Segregation	Journal of Research in Crime and Delinquency
Schulenberg, Jennifer L.; Warren, Deidre M.	2009	Content and Adequacy of Specialized Police Training to Handle Youth-Related Incidents: Perceptions of Trainers, Supervisors, and Frontline Officers	International Criminal Justice Review
Sommers, Marc; Schwartz, Stephanie	2011	Dowry and Division: Youth and State Building in South Sudan	
Stewart, Daniel M.; Morris, Robert G.; Weir, Henriikka.	2013	Youth Perceptions of the Police: Identifying Trajectories	Youth Violence and Juvenile Justice
Tankebe, Justice	2009	Public Cooperation with the police in Ghana: Does procedural Justice matter?	Criminology
UNDP	2015	Action Paper on violence and security in public schools of the municipality of Pristina	

2.2. Gender

For the purposes of the ICT4COP project gender refers to social construction of gender roles of women, men and any other gendered identity, as well as to gender relations within the society in a post-conflict context. Furthermore, an important part of the project is to analyse influence which gender has or might have on COP. Gender has already been an important scientific problem for several decades. The number of publications, research, reports and policy briefs related to this subject is countless, and they deal with different, often very specific, aspects of gender roles and relations. In ICT4COP project a significant position has literature focusing on intersections of gender and development; gender mainstreaming; gender equality in post-conflict context and gender-based violence. Moreover, a crucial role in the research is played by such problems as: women's and men's perception of security; their attitudes toward police, assessment of justice and participation in COP; comparison of the female and male police officers' situations. Selected literature regarding gender issues written in last 20 years that was deemed pertinent for our research is listed in the table below.

Author	Year	Title	Journal
Chakravarty, S.	1998	Mainstreaming Gender in the Police: The Maharashtra Experience	Development in Practice

Ćopić, Sanja	2004	Wife Abuse in the Countries of the Former Yugoslavia	Feminist Review
Dagar, Rainuka	2011	Gender Responsive Practices in Police Station. A Global Preview from the PSVV	
de Waal, Maretha	2006	Evaluating Gender Mainstreaming in Development Projects	Development in Practice
EI-Bushra, Judy	2000	Rethinking Gender and Development Practice for the Twenty-First Century	Gender and Development
Gerber, Gwendolyn L.	1996	Status in Same-Gender and Mixed-Gender Police Dyads: Effects on Personality Attributions	Social Psychology Quarterly
Incite!	2008	Policing Gender	
Laverick, Wendy; Cain, Liz	2014	Policing Reform: Consequences for the Gender Agenda and the Female Police Workforce	
Lesser Blumberg, Rae	2001	Risky Business: What Happens to Gender Equality and Women's Rights in Post-Conflict Societies?	International Journal of Politics, Culture, and Society
Manchanda, Rita	2005	Women's Agency in Peace Building: Gender Relations in Post-Conflict Reconstruction	Economic and Political Weekly
Manjoo, Rashida; McRaith, Calleigh	2011	Gender-Based Violence and Justice in Conflict and Post-Conflict Areas	Cornell International Law Journal
Martin, Susan E.	1996	Doing Gender, Doing Police Work. An Examination of The Barriers to the Integration of Women Officers [Conference paper]	
Meier, Kenneth J.; Nicholson-Crotty, Jill	2006	Gender, Representative Bureaucracy, and Law Enforcement. The Case of Sexual Assault	Public Administration Review
Moser, Annalise	2007	The Peace and Conflict Gender Analysis: UNIFEM's Research in the Solomon Islands	Gender and Development
Moser, Caroline; Moser, Annalise	2005	Gender Mainstreaming since Beijing: A Review of Success and Limitations in International Institutions	Gender and Development
Mukhopadhyay, Maitrayee	2003	Creating Citizens Who Demand Just Governance: Gender and Development in the Twenty-First Century	Gender and Development
Ní Aoláin, Fionnuala	2009	Women, Security, and the Patriarchy of Internationalized Transitional Justice	Human Rights Quarterly
OSCE	2011	Mending Inequalities: Men and Gender Equality in the OSCE Region	

Prenzler, Tim; Sinclair, Georgina	2013	The status of women police officers: an international review	International Journal of Law, Crime and Justice
Sousa, William; Gauthier, Jane Florence	2008	Gender Diversity in Officers' Evaluations of Police Work: A Survey of Job Satisfaction in the Police Workplace	
Sweeney, Paul; McFarlin, Dean B.	1997	Process and Outcome: Gender Differences in the Assessment of Justice	Journal of Organizational Behavior
The National Center for Women & Policing	2002	Men, Women, and Police Excessive Force: A Tale of Two Genders. A Content Analysis of Civil Liability Cases, Sustained Allegations & Citizen Complaints	
Tripathy, Jyotirmaya	2010	How Gendered Is Gender and Development? Culture, Masculinity, and Gender Difference	Development in Practice
True, Jacqui ; Mintrom, Michael	2001	Transnational Networks and Policy Diffusion: The Case of Gender Mainstreaming	International Studies Quarterly
UNIFEM	2007	Gender Sensitive Police Reform in Post Conflict Societies	
United Nations	2002	Women, Peace and Security. Study submitted by the Secretary-General pursuant to Security Council resolution 1325 (2000)	
United Nations	2014	World Survey on the Role Of Women in Development 2014. Gender Equality and Sustainable Development	
USAID	2012	Gender Equality and Female Empowerment Policy	
Vlachová, Marie; BIASON, Lea (eds.)	2005	Women in an Insecure World. Violence against Women. Facts, Figures and Analysis. Executive Summary	
Women Police Officers Network in South East Europe	2012	Guidelines for Gender Sensitive Policing with an Emphasis on Recruitment, Selection and Professional Development of Women in Police Services	
Zuckerman, Elaine; Greenberg, Marcia	2004	The Gender Dimensions of Post-Conflict Reconstruction: An Analytical Framework for Policymakers	Gender and Development

3. The Country Cases

WP10 comprises extensive research activities in south eastern Europe respectively in the western Balkans including Kosovo, Serbia and BiH. Although the three countries differentiate from each other in numerous ways for the purpose of our research they are linked together by a common conflict history which stems from the 1990s. To understand and include this political and conflict background that is of considerable relevance until today in our analytical framework is a major challenge and must also be reflected in the research literature.

3.1. Country case Kosovo

From developmental and political sciences point of view Kosovo can be considered as probably one of the best researched countries in the world. Since the end of the conflict in 1999 and the deployment of the United Nations Mission UNMIK followed by the EU Mission Eulex, hundreds of reports, policy papers and analyses have been issued. There are over a thousand NGOs, institutes and initiatives actively present in Kosovo leading to a vast production of more or less scientific literature dealing with civil society and security issues. There is not much sense in dealing and analyzing all this literature particularly as the quality standards are very often doubtful. Moreover, since COP has been actively introduced in Kosovo around 2008 the literature dealing specifically with COP in Kosovo is manageable.

However, a number of literatures not only related to COP but also dealing with a cultural and political framework in Kosovo have been included in the desk based analysis. This may give valuable insights into the political or cultural context COP is embedded in.

Author	Year	Title	Journal
Athisaari Plan	2007	Comprehensive Proposal for the Kosovo Status Settlement	
Belgrade Center for Security Policy	2015	Assessment of Police Integrity in Kosovo	
Blease, Dennis; Qehaja, Florian	2013	The conundrum of local ownership in developing a security sector: the case of Kosovo	New Balkan Politics
Center for Euro-Atlantic Studies	2013	Security and Political Threats to sustainable Agreement with Kosovo coming from Serbia and the Western international community	
Clellow, Ade	2010	The Kosovo Protection Corps	

Derks, Michael; Price, Megan	2010	The EU and Rule of Law Reform in Kosovo	
England, Madeline	2012	Linkages between Justice-Sensitive Security Sector Reform and Displacement	
ESI	2015	Why Kosovo needs migration	
EU Commission	2009	Kosovo under UNSCR 1244/99 Progress Report	
European Court of Auditors	2012	European Union Assistance to Kosovo Related to the Rule of Law	
Friesendorf, Cornelius	2012	International Intervention and the Use of Force: Military and Police Roles	
Guzina, Dejan; Marijan, Branka	2014	A fine Balance: The EU and the process of normalizing Kosovo-Serbia Relations	
Heinemann- Grüder, Andreas; Grebenschikov, Igor	2006	Security governance by internationals: The case of Kosovo	International Peacekeeping
Human Rights Watch	2008	Kosovo Criminal Justice Scorecard	
International Crisis Group	2010	The rule of law in independent Kosovo	
Marty, Dick	2010	Inhuman treatment of people and illicit trafficking in human organs in Kosovo	
Police Kosovo	2012	Community Policing Strategy and Action Plan	
Saferworld	2011	Public perceptions of safety and security in Kosovo: Time to act	
Saferworld	2012	Still time to act - Rising conflict fears in Kosovo	
Saferworld	2013	Community-based approaches to safety and security. Lessons from Kosovo, Nepal and Bangladesh	
Stilhoff Sörensen, Jens	2006	The Shadow Economy, War and State Building: Social Transformation and Re-stratification in an Illiberal Economy (Serbia and Kosovo)	Journal of Contemporary European Studies
Transparency International	2015	National Integrity System Assessment Kosovo	
UNDP	2015	Public Pulse Report -IX-	
US Department of Justice	2009	International Criminal Investigation Training Assistance Program (ICITAP)	

3.2. Country case Bosnia and Herzegovina

Owing to the major political, social, economic and cultural transformations after the end of the war in 1995, Bosnia and Herzegovina became a stage of many initiatives taken by international community. Crucial role in reforming the security sector and supporting development of police forces in Bosnia and Herzegovina played: United Nations International Police Task Force (IPTF), the European Union Police Mission in Bosnia and Herzegovina, as well as Office of the High Representative. The numerous research and projects which has been conducted in this country since 1995 to both investigate its situation and to find solutions of improving it, resulted in innumerable publications such as reports, research papers, scientific articles, analysis and monographs. Many of these works are dealing with police and security reform, civil society and community development, as well as with community-based policing. Initial COP activities, which were taken by IPTF, started in Bosnia and Herzegovina after the end of war, however, COP began to be implemented more actively in the first decade of XXI century. This process was reflected in several publications, the most important of them are national Strategy for Community-based Policing in Bosnia and Herzegovina (Strategija za rad policije u zajednici u Bosni i Hercegovini) that was introduced in 2007, and two handbooks – Rad policije u zajednici u Bosni i Hercegovini. Priručnik and Operational handbook on police–community co-operation (Operativni priručnik o partnerstvu policije i zajednice).

In the desk-based analysis not only literature related to COP, but also focused on cultural, social and political framework in Bosnia and Herzegovina were taken into consideration. The goal was to gain a comprehensive insight into the context COP is embedded in.

Author	Year	Title	Journal
Aitchison, Andy	2007	Police Reform in Bosnia and Herzegovina: State, Democracy and International Assistance	Policing and Society
Aitchison, Andy; Blaustein, Jarrett	2013	Policing for democracy or democratically responsive policing? Examining the limits of externally driven police reform	European Journal of Criminology
ATOS	2006	Reducing the risk of conflict. Improving access to justice in the Balkans [Project summary]	
Balkan Youth Union; Centre for Security Studies; Civil; Forum for Civic	2006	Creating safer communities. Lessons from South Eastern Europe	

Initiatives; Saferworld			
Bećirević, Majda; Šulc, Željka; Šoštarić, Maja	2011	Gender and Security Sector Reform in Bosnia and Herzegovina	
Blaustein, Jarrett	2013	The Space Between: Negotiating the Contours of Nodal Security Governance through 'Safer Communities' in Bosnia-Herzegovina	Policing and Society
Blaustein, Jarrett	2015	Speaking Truths to Power. Policy Ethnography and Police Reform in Bosnia and Herzegovina	
Blaustein, Jarrett	2016	Community policing from the 'bottom-up' in Sarajevo Canton	Policing and Society
Bosnia and Herzegovina Ministry of Justice	2008	Bosnia and Herzegovina Justice Sector Reform Strategy 2008–2012	
Buwitt, Detlef	2010	Police Building in Bosnia-Herzegovina. Role of German Police in the Balkans [GRIPS discussion paper]	
Caplan, Richard	2004	International Authority and State Building: The Case of Bosnia and Herzegovina	Global Governance
Caspersen, Nina	2004	Good Fences Make Good Neighbours? A Comparison of Conflict-Regulation Strategies in Postwar Bosnia	Journal of Peace Research
Collantes Celador, Gemma	2007	The European Union Police Mission: The Beginning of a New Future for Bosnia and Herzegovina? [IBEL working paper]	
Collantes Celador, Gemma	2008	Becoming 'European' through police reform: a successful strategy in Bosnia and Herzegovina?	Crime, Law and Social Change
Covic, Tomislav	2010	Die Polizeireform in Bosnien und Herzegowina. Rolle und Funktion der internationalen Gemeinschaft beim Aufbau von Innerer Sicherheit in einem Land im Umbruch	
Cutura, D.; Emkic, H.; Golijanin, M.; Hodžic, V.; et al.	2010	Rad policije u zajednici u Bosni i Hercegovini. Priručnik	
DeBlieck, Sean	2007	The Critical Link: Community Policing Practices in Southeastern Europe	
Deljković, Irma; Lučić-Čatić, Marija	2011	Implementing community policing in Bosnia and Herzegovina	Police Practice and Research
Duratovic, Aldin; Löfgren, Simon	2010	Security Sector Reform. Structural Reform of the Police force in Bosnia and Herzegovina [BA thesis]	

Flessenkemper, Tobias; Helly, Damien (eds.)	2013	Ten years after: lessons from the EUPM in Bosnia and Herzegovina 2002-2012. Joint Report	
Friesendorf, Cornelius	2012	International Intervention and the Use of Force: Military and Police Roles	
Galić, Nenad; Huhtanen, Heather (eds.)	2014	Judicial Benchbook. Considerations for Domestic Violence Case Evaluation in Bosnia and Herzegovina	
Gender Equality Agency of Bosnia and Herzegovina, Ministry of Human Rights and Refugees of BiH	2010	Action Plan for the Implementation of UNSCR 1325 in Bosnia and Herzegovina 2010-2013	
Grillot, Suzette R.	2008	Policing Via Principles: Reforming the Use of Force in the Western Balkans	East European Politics and Societies
Hadzovic, Denis; Krzalic, Armin; Kovacevic, Alma	2013	Overview of Policing in Bosnia and Herzegovina	
Håkansson, Peter; Sjöholm, Fredrik	2007	Who Do You Trust? Ethnicity and Trust in Bosnia and Herzegovina	Europe-Asia Studies
Hvidemose, Dorte; Mellon, Jérôme	2009	Monitoring and evaluation arrangements for the implementation of community policing in Bosnia and Herzegovina: a case study [Saferworld research report]	
ICMPD	2004	Financial, Organisational and Administrative Assessment of the BiH Police Forces and the State Border Service. Final Assessment Report	
Kaczorowski, Maciej	2008	Reforma policji w Bośni i Hercegowinie. Rola społeczności międzynarodowej [Chapter in: Gniazdowski, M. (ed). 2008. <i>Europejski protektorat? Bośnia i Hercegowina w perspektywie środkowoeuropejskiej</i>]	
Kasumagic, Larisa	2008	Engaging Youth in Community Development: Post-War Healing and Recovery in Bosnia and Herzegovina	International Review of Education
Kievit, T.C.	2012	Finding the uneasy balance. A case study into Community Policing in Mostar [MA thesis]	

Kovačević, Alma; Visca, Hamza	2015	Assessment of Police Integrity in Bosnia and Herzegovina	
Kutnjak Ivković, Sanja; O'Connor Shelley, Tara	2005	The Bosnian Police and Police Integrity. A Continuing Story	European Journal of Criminology
Kutnjak Ivković, Sanja; O'Connor Shelley, Tara	2008	The Contours of Police Integrity Across Eastern Europe. The Case of Bosnia and Herzegovina and the Czech Republic	International Criminal Justice Review
Maričić, Darko	2010	Establishment, Functioning and Significance of the Local Security Forums	Defendology
Marijan, Branka; Guzina, Dejan	2014	The politics of the “unfinished business”. Bosnian police reform [CIGI Policy Brief]	
Mayer-Rieckh, Alexander	2013	Dealing with the Past in Security Sector Reform	
Meško, Gorazd; Tominc, Bernarda; Sotlar, Andrej	2013	Urban security management in the capitals of the former Yugoslav republics	European Journal of Criminology
Muftić, Lisa R.	2015	Attitudes Regarding Criminal Justice Responses to Sex Trafficking among Law Enforcement Officers in Bosnia and Herzegovina	VARSTVOSLO VJE: Journal of Criminal Justice and Security
Muftić, Lisa R.; Cruze, Jennifer R.	2014	The laws have changed but what about police? Policing Domestic Violence in Bosnia and Herzegovina	Violence Against Women
Okuizumi, Kaoru	2002	Peacebuilding Mission: Lessons from the UN Mission in Bosnia and Herzegovina	Human Rights Quarterly
OSCE	2012	The Right to Social Protection in Bosnia and Herzegovina Concerns on Adequacy and Equality	
Osland, Kari M.	2004	The EU Police Mission in Bosnia and Herzegovina	International Peacekeeping
Paczulla, Jutta	2004/2005	The Long, Difficult Road to Dayton. Peace Efforts in Bosnia-Herzegovina	International Journal
Padurariu, Amelia	2014	The implementation of Police Reform in Bosnia and Herzegovina: Analysing UN and EU Efforts	Stability: International Journal of Security and Development
Paun, Christopher	2007	Bosnia-Herzegovina [Excerpt from the MA thesis <i>Democratization and Police Reform</i>]	
Radni tim Vijeća ministara Bosne i Hercegovine za	2007	Strategy for Community-based Policing in Bosnia and Herzegovina (Strategija za rad policije u zajednici u Bosni i Hercegovini)	

implementaciju Strategije rada policije u zajednici			
Radni tim Vijeća ministara Bosne i Hercegovine za implementaciju Strategije rada policije u zajednici	2010	Operational handbook on police–community co-operation (Operativni priručnik o partnerstvu policije i zajednice)	
Smajovic, K.; Piracha, A.	2013	Can the Universal Concept of Community Policing be applied in Different Jurisdictions? A Cross-comparative Analysis of Policing in Sydney, Bosnia and New York [Conference paper]	
Sokołowska, Patrycja	2009/ 2010	Bilans działalności misji policyjnej Unii Europejskiej w Bośni i Hercegowinie	Rocznik Bezpieczeństwa Międzynarodowego
Sokołowska, Patrycja	2011	Policja w Bośni i Hercegowinie jako przykład niewydolności systemu bezpieczeństwa narodowego	Rocznik Bezpieczeństwa Międzynarodowego
Stanisławski, Wojciech; Szpala, Marta	2009	Bosnia's chaos. Causes of the political crisis in Bosnia and Herzegovina today (Bośniacki chaos. Źródła kryzysu politycznego we współczesnej Bośni i Hercegowinie)	
Stojarová, Věra	2008	Problem bośniacki a szerzej rozumiane bezpieczeństwo. Strony i reprezentacja interesów w Bośni i Hercegowinie [Chapter in: Gniazdowski, M. (ed). 2008. <i>Europejski protektorat? Bośnia i Hercegowina w perspektywie środkowoeuropejskiej</i>]	
UNDP in Bosnia and Herzegovina	2009	Access to Justice. Facing the Past and Building Confidence for the Future 2009-2011 [Project document]	
Vejnović, Duško; Lalić, Velibor	2005	Community Policing in a Changing World: A Case Study of Bosnia and Herzegovina	Police Practice and Research
Vejnović, Duško; Lalić, Velibor; Šikman, Mile	2007	Comparative Analysis of the European Model of Private Security Services and The Private Security Sector in Bosnia and Herzegovina: Legal, Professional and Socioeconomic Aspects [Working paper]	

Wisler, Dominique	2005	The Police Reform in Bosnia and Herzegovina [Chapter in: Ebnöther, A. H.; Fluri, P. H. (eds.). 2005. <i>After Intervention: Public Security Management in Post-Conflict Societies</i>]	
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3.3. Country case Serbia

Current implementation of community policing in Serbia is well researched and analyzed in numerous publications, however, there is only a small number of sources on COP from period 2000–2007. During this time, only OSCE Mission to Serbia dealt with observing and analyzing reforms of the Serbian police which took place between 2003 and 2005. Since 2007 a remarkable growth of reports and analyses related to COP might be noticed. An institution especially active in this field is the Belgrade Centre of Security Policy which has been regularly and continuously publishing (in both Serbian and English) reports and analyses on COP since 2009. These publications allow us to get more insight not only into the subsequent stages of COP implementation in Serbia, especially into challenges connected with this process, but also into many specific cases where COP links up with gender-, youth- and minority-related issues. Additionally, they provide us with better understanding of social, cultural and political frameworks in Serbia. It should be emphasized that scientific articles referring to COP in Serbia are rather infrequent.

Author	Year	Title	Journal
Atanasović, Zorana	2009	Organizacije civilnog društva zainteresovane za bezbednost u Srbiji	Bezbednost Zapadnog Balkana
Bjeloš, Maja; Brozović, Zorana; Đorđević Saša	2011	Priručnik za rad lokalnih saveta za bezbednost	
Center for Euro-Atlantic Studies	2013	X Factor Serbia. Security and Political Threats to Sustainable Agreement with Kosovo coming from Serbia and the Western International Community. Report of the Center for Euro-Atlantic Studies	
Dačić, Ivica	2010	Development Strategy of the Ministry of Interior 2011–2016	

		(Strategija razvoja MUP 2011–2016)	
Dačić, Ivica	2013	The Community Policing Strategy (Strategija policije u zajednici)	
Đorđević, Saša	2012	Building a Safe Community	
Đorđević, Saša	2014	Procena korupcije u policiji u Srbiji	
Đorđević, Saša	2015	Police integrity in Serbia. Results of the public opinion survey in Serbia (Stavovi građana o odgovornosti policije. Rezultati istraživanja javnog mnjenja za Srbiju)	
Đorđević, Saša; Dičić Kostić, Nevena; Litavski, Jan et al.	2009 – 2014	Collection of Policy Papers on Police Reform in Serbia no 1 – 9 (Zbirka predloga praktične politike za reform policije broj 1 – 9)	
Đorđević, Saša; Radovanović, Gorana	2014	Partnership for Safe Communities in Serbia (Partnerstvo za bezbedne zajednice u Srbiji)	
Downes, Mark	2004	Police Reform in Serbia. Towards the Creation of a Modern and Accountable Police Service (Reforma Policije u Srbiji. Ka stvaranju savremene i odgovorne policijske službe)	
Ejdus, Filip	2007	Saopštiti istinu moćnima: Da li obrazovna infrastruktura u Srbiji zadovoljava potrebe nove generacije stručnjaka za bezbednost?	Bezbednost Zapadnog Balkana
Elek, Bojan; Tasić, Dunja; Đorđević, Saša	2015	Procena integriteta policije u Srbije	
Evison, Filip; Kros, Antoni; Vasilijević, Aleksandar; Petrović, Miloš; Ljuboja, Branko; Jovanović, Dragan	2015	Priručnik za delovanje saveta za bezbednost – u gradovima i opštinama	
Glišić, Jasmina	2007	Potreba postojanja nove generacije specjalista za bezbednost. Beogradska škola za studije bezbednosti	Bezbednost Zapadnog Balkana
Hadžić, Miroslav; Petrović, Predrag; Stojanović, Sonja	2009	Godišnjak reforme sektora bezbednosti u Srbiji	

Jovanović, Ivan; Petrović Ivanović, Ana	2014	Prosecutorial investigation. Regional criminal procedure legislation and experiences in application (Tužilačka istraga. Regionalna krivičnoprocesna zakonodavstva i iskustva u primeni)	
Jovanović, Ivan; Stanisavljević, Miroљjub	2013	Simplified forms of procedure in criminal matters. Regional criminal procedure legislation and experiences in application (Pojednostavljene forme postupaja u krivičnim stvarima. Regionalna krivičnoprocesna zakonodavstva i iskustva u primeni)	
Kešetović, Želimir	2007	Improving police and media relations in Serbia	Sociologija. Mintis ir veiksmas
Law Enforcement Department, OSCE	2003 – 2005	Police Reform. Developments In Serbia and Montenegro number 1 – 4 (Reforma Policije. Najnovija događaja u Srbiji i Crnoj Gori, broj 1 – 4)	
Milosavljević, Bogoljub	2007	Tri opšta problema studija bezbednosti u Srbiji i drugim tranzicionim zemljama	Bezbednost Zapadnog Balkana
Mrsevic, Zorica; Hughes Donna M.	1997	Violence Against Women in Belgrade, Serbia: SOS Hotline 1990–1993	Violence Against Woman
Petrović, Ana; Jovanović, Ivan	2012	New Trends in Serbian Criminal Procedure Law and Regional Perspectives	
Petrović, Predrag	2007	Privatizacija bezbednosti u Srbiji	Bezbednost Zapadnog Balkana
Petrović, Predrag	2008	Privatne bezbednosne kompanije u Srbiji – prijatelj ili pretnja?	Bezbednost Zapadnog Balkana
Petrović, Predrag	2010	Rezervisani domeni kao prepreke usvajanja zakona o privatnom sektoru bezbednosti	Bezbednost Zapadnog Balkana
Petrović, Predrag	2013	Corruption in the Security Sector in Serbia (Korupcija u sektoru bezbednosti Srbije)	
Petrović, Predrag; Đokić, Katarina; Erceg, Vladimir; Đan, Aurelija	2016	Priručnik za građansku procenu svrsishodnosti utroška sredstava u sektoru bezbednosti	

Petrović, Predrag; Milošević, Marko	2016	Privatni sektor bezbednosti u Jugoistočnoj Evropi – pretnja ili stub bezbednosti? Slučaj Srbija	
Popović, Đorđe	2007	Žandarmerija ili lokalna multietnička policija?	Bezbednost Zapadnog Balkana
Radoman, Jelena	2015	Support of the OSCE Mission to Serbia to small-scale projects of civil society organizations in the field of security sector reform from 2010 to 2015: lesson learned (Podrška misije OEBS-a u Srbiji malim projektima organizacija civilnog društva (OCD) u oblasti reforme sektora bezbednosti od 2010. do 2015: naučne lekcije)	
Radoman, Jelena	2015	What does Strategy of Community Policing bring to Roma in Serbia? (Šta Strategija policije u zajednici znači Romkinjama i Romima u Srbiji?)	
Radoman, Jelena; Radoman, Marija; Đurđević-Lukić, Svetlana; Anđelković, Branka	2011	LGTB populacija i reforma sektora bezbednosti u Republici Srbiji	
Radovanović, Gorana; Đan, Aurelija	2015	(Ne)bezbedne u javnom prostoru. Kvalitativna studija o bezbednosti žena u javnom prostoru u Novom Pazaru	
Republika Srbija - Vlada	2015	Akcioni plan za primenu strategije policije u zajednici za 2015. i 2016. godinu	
Ryan, Barry	2005	Deliberating community in Serbia	Centre for Peace and Development Studies, University of Limerick
Ryan, Barry	2007	What the Police are Supposed to Do: Contrasting Expectations of Community Policing in Serbia	Policing and Society: An International Journal of Research and Policy
Ryan, Barry	2008	Jedino što je konstantno je promena: Kratka politička istorija policijske reforme u Srbiji	Bezbednost Zapadnog Balkana.

Serbian Ministry of Interior & DFID – SSAJP (DFID Balkans – Security, Safety & Access to Justice Programme)	2004	Joint Evaluation Report on Community Safety & Community Policing in Serbia (Zajednički izveštaj o evaluaciji projekata policije u lokalnoj zajednici i bezbedne zajednice u Srbiji)	
Spasić, Danijela; Djurić, Sladjana; Kešetović, Želimir	2013	Community Policing and Local Self-Government: A Case Study of Serbia	Lex Localis – Journal of Local Self-Government
Spasić, Danijela; Djurić, Sladjana; Mršević, Zorica	2015	Survival in an “all boys club”: Policewomen in Serbia	Women’s Studies International Forum
Stepanović, Ema	2015	Učestvovanje nacionalnih manjina u policiji	
Stojanović, Sonja	2007	Reforma policije u nekonsolidovanoj demokratiji u Srbiji	Bezbednost Zapadnog Balkana
Stojanović, Sonja; Quesada, Kathrin	2010	Gender and Security Sector Reform in Serbia (Rod i reforma sektora bezbednosti u Republici Srbiji)	
Stojković, Biljana	2011	Indikatori za utvrđivanje položaja žena u sektoru bezbednosti Republike Srbije	Bezbednost Zapadnog Balkana
TNS Medium Gallup	2014	Stav građana prema radu policije	
Unijat, Jelena	2007	Siva zona bezbednosti	Bezbednost Zapadnog Balkana

4. Annex

Author	Year	Title	Journal
Aden, Hartmut	2015	Police Cooperation in the European Union under the Treaty of Lisbon	
Ahmad, Aminah	2014	Crime Scene Description using mobile and web-based technology for better crime solving	
Aitchison, Andy	2007	Police Reform in Bosnia and Herzegovina: State, Democracy and International Assistance	Policing and Society

Aitchison, Andy; Blaustein, Jarrett	2013	Policing for democracy or democratically responsive policing? Examining the limits of externally driven police reform	European Journal of Criminology
Albrecht, Peter	2015	Community Policing and local Policing Partnership boards	
Allard, Troy; Ogilvie, James; Stewart, Anna	2007	The Efficacy of Strategies to Reduce Juvenile Offending	
Allum, Felia; Gilmour, Stan	2012	Routledge Handbook of Transnational Organized Crime	
Alvarado, Alex		Microsoft Word - thesis with formatting.doc	
Amicelle, Anthony; Aradau, Claudia; Jeandesboz, Julien	2015	Questioning security devices: Performativity, resistance, politics	Security Dialogue
Anderson, Stephen A.; Sabatelli, Ronald M.; Trachtenberg, Jennifer	2007	Community Police and Youth Programs as a Context for Positive Youth Development	Police Quarterly
Andreopoulos, George J.	2013	Policing across borders	
Armakolas, Ioannis; Maksimovic, Maja	2013	'Babylution' - A Civic Awakening in Bosnia and Herzegovina?	
Atanasović, Zorana	2009	Organizacije civilnog društva zainteresovane za bezbednost u Srbiji	Bezbednost Zapadnog Balkana
Athisaari Plan	2007	Comprehensive Proposal for the Kosovo Status Settlement	
ATOS	2006	Reducing the risk of conflict. Improving access to justice in the Balkans [Project summary]	
Bailard, Catie S.	2009	Mobile Phone Diffusion and Corruption in Africa	Political Communication
Bailard, Catie S.	2015	Ethnic conflict goes mobile: Mobile technology's effect on the opportunities and motivations for violent collective action	Journal of Peace Research
Balkan Youth Union; Centre for Security Studies; Civil; Forum for Civic Initiatives; Saferworld	2006	Creating safer communities. Lessons from South Eastern Europe	
Bećirević, Majda; Šulc, Željka; Šošarić, Maja	2011	Gender and Security Sector Reform in Bosnia and Herzegovina	
Belgrade Center for Security Policy	2015	Assessment of Police Integrity in Kosovo	
Bjeloš, Maja; Brozović, Zorana; Đorđević Saša	2011	Priručnik za rad lokalnih saveta za bezbednost	

Blaustein, Jarrett	2013	The Space Between: Negotiating the Contours of Nodal Security Governance through 'Safer Communities' in Bosnia-Herzegovina	Policing and Society
Blaustein, Jarrett	2015	Speaking Truths to Power. Policy Ethnography and Police Reform in Bosnia and Herzegovina	
Blaustein, Jarrett	2016	Community policing from the 'bottom-up' in Sarajevo Canton	Policing and Society
Blease, Dennis; Qehaja, Florian	2013	The conundrum of local ownership in developing a security sector: the case of Kosovo	New Balkan Politics
Boda, Zsolt; Szabo, Gabriella	2011	The media and attitudes towards crime and the justice system: A qualitative approach	European Journal of Criminology
Bosnia and Herzegovina Ministry of Justice	2008	Bosnia and Herzegovina Justice Sector Reform Strategy 2008–2012	
Bradford, Ben; Huq, Aziz; Jackson, Jonathan; Roberts, Benjamin	2014	What price fairness when security is at stake? Police legitimacy in South Africa	Regulation & Governance
Brainard, Lori A.; McNutt, John G.	2010	Virtual Government-Citizen Relations: Informational, Transactional, or Collaborative?	Administration & Society
Brant, Corey	2013	Information Technology Solutions to Expand and Sustain Community Oriented Policing	
Brick, Bradley T.; Taylor, Terrance J.; Esbensen, Finn-Aage	2009	Juvenile attitudes towards the police: The importance of subcultural involvement and community ties	Journal of Criminal Justice
Brogden, Mike; Nijhar, Preeti	2005	Community Policing: National and international models and approaches	
Bullock, Karen	2013	Community, intelligence-led policing and crime control	Policing and Society
Bullock, Karen	2014	Citizens, community and crime control	
Buthelezi, Dumisani	2014	An Analysis of the implementation of sector policing in Soweto	
Buwitt, Detlef	2010	Police Building in Bosnia-Herzegovina. Role of German Police in the Balkans [GRIPS discussion paper]	
Cahn, Olivier	2015	Contributions of Member States to EU police external operations	

Calcara, Giulio et al.	2015	The Finnish Internet Police (Nettipoliisi): towards the development of a real cyber police	European Journal of Law and Technology
Caplan, Richard	2004	International Authority and State Building: The Case of Bosnia and Herzegovina	Global Governance
Capussela, Andrea Lorenzo	2015	State-Building in Kosovo	
Carter, Jeremy G.; Phillips, Scott W.; Gayadeen, S. Marlon	2014	Implementing Intelligence-Led Policing: An Application of Loose-Coupling Theory	Journal of Criminal Justice
Caspersen, Nina	2004	Good Fences Make Good Neighbours? A Comparison of Conflict-Regulation Strategies in Postwar Bosnia	Journal of Peace Research
Center for Euro-Atlantic Studies	2013	Security and Political Threats to sustainable Agreement with Kosovo coming from Serbia and the Western international community	
Center for Euro-Atlantic Studies	2013	X Factor Serbia. Security and Political Threats to Sustainable Agreement with Kosovo coming from Serbia and the Western International Community. Report of the Center for Euro-Atlantic Studies	
Chakravarty, S.	1998	Mainstreaming Gender in the Police: The Maharashtra Experience	Development in Practice
Cheng, Hongming	2015	Factors influencing public satisfaction with the local police: a study in Saskatoon, Canada	Policing (Policing: An International Journal of Police Strategies & Management)
Chivvis, Christopher S.	2010	EU Civilian Crisis Management: The Record So Far	
Clelow, Ade	2010	The Kosovo Protection Corps	
Clingendael Institute	2016	The Future of Police Missions	
Collantes Celador, Gemma	2007	The European Union Police Mission: The Beginning of a New Future for Bosnia and Herzegovina? [IBEI working paper]	
Collantes Celador, Gemma	2008	Becoming 'European' through police reform: a successful strategy in Bosnia and Herzegovina?	Crime, Law and Social Change
Ćopić, Sanja	2004	Wife Abuse in the Countries of the Former Yugoslavia	Feminist Review
Copitch, Gary; Fox, Chris	2010	Using social media as a means of improving public confidence	Safer Communities

Covic, Tomislav	2010	Die Polizeireform in Bosnien und Herzegowina. Rolle und Funktion der internationalen Gemeinschaft beim Aufbau von Innerer Sicherheit in einem Land im Umbruch	
Crawford, Adam	2009	Criminalizing Sociability through Anti-social Behaviour Legislation: Dispersal Powers, Young People and the Police	Youth Justice
Crump, Jeremy	2011	What Are the Police Doing on Twitter? Social Media, the Police and the Public	Policy & Internet
Cummings, Clare; O'Neil, Tam	2015	Do digital information and communications technologies increase the voice and influence of women and girls? - Research reports and studies	
Cutura, D.; Emkic, H.; Golijanin, M.; Hodžic, V.; et al.	2010	Rad policije u zajednici u Bosni i Hercegovini. Priručnik	
Dačić, Ivica	2010	Development Strategy of the Ministry of Interior 2011–2016 (Strategija razvoja MUP 2011–2016)	
Dačić, Ivica	2013	The Community Policing Strategy (Strategija policije u zajednici)	
Dafoe, Allan; Lyall, Jason	2015	From cell phones to conflict? Reflections on the emerging ICT-political conflict research agenda	Journal of Peace Research
Dagar, Rainuka	2011	Gender Responsive Practices in Police Station. A Global Preview from the PSVW	
DCAF ISSAT		SSR in a Nutshell	
de Waal, Maretha	2006	Evaluating Gender Mainstreaming in Development Projects	Development in Practice
DeBlieck, Sean	2007	The Critical Link: Community Policing Practices in Southeastern Europe	
Deljković, Irma; Lučić- Čatić, Marija	2011	Implementing community policing in Bosnia and Herzegovina	Police Practice and Research
Denney, Lisa	2015	Securing communities: redefining community policing to achieve results	
Denney, Lisa; Jenkins, Sarah	2013	Securing communities: the what and the how of community policing	
Derks, Michael; Price, Megan	2010	The EU and Rule of Law Reform in Kosovo	

Directorate General for External Policies	2012	CSDP Missions and Operations: Lessons Learned Processes	
Dirikx, Astrid; Gelders, Dave; Parmentier, Stephan	2012	Police – youth relationships: A qualitative analysis of Flemish adolescents' attitudes toward the police	European Journal of Criminology
Dirikx, Astrid; Gelders, Dave; Van den Bulck, Jan	2013	Adolescent Perceptions of the Performance and Fairness of the Police: Examining the Impact of Television Exposure	Mass Communication and Society
Dirikx, Astrid; Van den Bulck, Jan	2014	Media use and the Process-Based Model for Police Cooperation: An Integrative Approach towards Explaining Adolescents' Intentions to Cooperate with the Police	British Journal of Criminology
Distler, Werner	2016	Intervention as a social practice: knowledge formation and transfer in the everyday of police missions	International Peacekeeping
Đorđević, Saša	2012	Building a Safe Community	
Đorđević, Saša	2014	Procena korupcije u policiji u Srbiji	
Đorđević, Saša	2015	Police integrity in Serbia. Results of the public opinion survey in Serbia (Stavovi građana o odgovornosti policije. Rezultati istraživanja javnog mjenja za Srbiju)	
Đorđević, Saša; Dičić Kostić, Nevena; Litavski, Jan et al.	2009 – 2014	Collection of Policy Papers on Police Reform in Serbia no 1 – 9 (Zbirka predloga praktične politike za reform policije broj 1 – 9)	
Đorđević, Saša; Radovanović, Gorana	2014	Partnership for Safe Communities in Serbia (Partnerstvo za bezbedne zajednice u Srbiji)	
Downes, Mark	2004	Police Reform in Serbia. Towards the Creation of a Modern and Accountable Police Service (Reforma Policije u Srbiji. Ka stvaranju savremene i odgovorne policijske službe)	
Duratovic, Aldin; Löfgren, Simon	2010	Security Sector Reform. Structural Reform of the Police force in Bosnia and Herzegovina [BA thesis]	
Dwyer, Angela	2011	'It's Not Like We're Going to Jump Them': How Transgressing Heteronormativity Shapes Police Interactions with LGBT Young People	Youth Justice

Ejdus, Filip	2007	Saopštiti istinu moćnima: Da li obrazovna infrastruktura u Srbiji zadovoljava potrebe nove generacije stručnjaka za bezbednost?	Bezbednost Zapadnog Balkana
Ekse Booklet		Youth Desks	
EI-Bushra, Judy	2000	Rethinking Gender and Development Practice for the Twenty-First Century	Gender and Development
Elek, Bojan; Tasić, Dunja; Đorđević, Saša	2015	Procena integriteta policije u Srbije	
England, Madeline	2012	Linkages between Justice-Sensitive Security Sector Reform and Displacement	
ESI	2015	Why Kosovo needs migration	
EU Commission	2009	Kosovo under UNSCR 1244/99 Progress Report	
European Court of Auditors	2012	European Union Assistance to Kosovo Related to the Rule of Law	
Evison, Filip; Kros, Antoni; Vasiljević, Aleksandar; Petrović, Miloš; Ljuboja, Branko; Jovanović, Dragan	2015	Priručnik za delovanje saveta za bezbednost – u gradovima i opštinama	
Ezenkwu, Chinedu Pascal; Ozuomba, Simeon; Kalu, Constance	2013	Strategies for improving community policing in Nigeria through Community Informatics Social Network	
Farrall, Stephen; Priede, Camilla; Ruuskanen, Elina; Jokinen, Anniina; Galev, Todor; Arcai, Michela; Maffei, Stefano	2012	Using cognitive interviews to refine translated survey questions: an example from a cross-national crime survey	International Journal of Social Research Methodology
Ferdik, Frank V.	2014	The influence of strain on law enforcement legitimacy evaluations	Journal of Criminal Justice
Flessenkemper, Tobias; Helly, Damien (eds.)	2013	Ten years after: lessons from the EUPM in Bosnia and Herzegovina 2002-2012. Joint Report	
Forman, James	2004	Community Policing and Youth as Assets	Journal of Criminal Law and Criminology
Friesendorf, Cornelius	2012	International Intervention and the Use of Force: Military and Police Roles	
Fyfe, Nicholas R.; Terpstra, Jan; Tops, Pieter (eds.)	2013	Centralizing Forces?: Comparative Perspectives on Contemporary	

		Police Reform in Northern and Western Europe	
Galić, Nenad; Huhtanen, Heather (eds.)	2014	Judicial Benchbook. Considerations for Domestic Violence Case Evaluation in Bosnia and Herzegovina	
Gardiner, Christie	2015	College cops: a study of education and policing in California	Policing (Policing: An International Journal of Police Strategies & Management)
Gender Equality Agency of Bosnia and Herzegovina, Ministry of Human Rights and Refugees of BiH	2010	Action Plan for the Implementation of UNSCR 1325 in Bosnia and Herzegovina 2010-2013	
Gerber, Gwendolyn L.	1996	Status in Same-Gender and Mixed-Gender Police Dyads: Effects on Personality Attributions	Social Psychology Quarterly
Gilmour, Stan; France, Robert	2012	Local policing and transnational organized crime	
Giwa, Sulaimon; James, Carl E.; Anucha, Uzo; Schwartz, Karen	2014	Community Policing — A Shared Responsibility: A Voice-Centered Relational Method Analysis of a Police/Youth-of-Color Dialogue	Journal of Ethnicity in Criminal Justice
GIZ	2010	Systemic Prevention of Youth Violence	
GIZ	2013	Impact analysis of the Gauteng Youth Crime Prevention Desk Programme	
Glišić, Jasmina	2007	Potreba postojanja nove generacije specjalista za bezbednost. Beogradska škola za studije bezbednosti	Bezbednost Zapadnog Balkana
Goldsmith, Carlie	2011	'It just feels like it's always us': young people, safety and community	
Greene, Jack R.	2013	New Directions in Policing: Balancing Prediction and Meaning in Police Research	Justice Quarterly
Greener, Bethan K.	2012	International Policing and International Relations	International Relations
Greer, Chris; McLaughlin, Eugene	2010	We Predict a Riot?: Public Order Policing, New Media Environments and the Rise of the Citizen Journalist	British Journal of Criminology
Grillot, Suzette R.	2008	Policing Via Principles: Reforming the Use of Force in the Western Balkans	East European Politics and Societies

Groenwald, Hesta; Peake, Gordon	2004	Police Reform through Community-Based Policing	
Gruschinske, Mario; Hirschmann, Nathalie; Füger, Laura	2015	Effective cross-border knowledge sharing between police forces - the German-Polish Police and Customs Cooperation Centre (PCCC)	
Guzina, Dejan; Marijan, Branka	2014	A fine Balance: The EU and the process of normalizing Kosovo-Serbia Relations	
Haas, Nicole E.; van Craen, Maarten; Skogan, Wesley G.; Fleitas, Diego M.	2015	Explaining officer compliance: The importance of procedural justice and trust inside a police organization	Criminology and Criminal Justice
Hadžić, Miroslav; Petrović, Predrag; Stojanović, Sonja	2009	Godišnjak reforme sektora bezbednosti u Srbiji	
Hadzovic, Denis; Krzalic, Armin; Kovacevic, Alma	2013	Overview of Policing in Bosnia and Herzegovina	
Håkansson, Peter; Sjöholm, Fredrik	2007	Who Do You Trust? Ethnicity and Trust in Bosnia and Herzegovina	Europe-Asia Studies
Heiduk, Felix	2015	Rethinking 'policebuilding'	Cooperation and Conflict
Heinemann-Grüder, Andreas; Grebenschikov, Igor	2006	Security governance by internationals: The case of Kosovo	International Peacekeeping
Hill, J. B.	2010	Conflict Policing: Policing in a Time of War	International Criminal Justice Review
Hills, Alice	2009	The possibility of transnational policing	Policing and Society
Hinds, Lyn	2007	Building Police Youth Relationships: The Importance of Procedural Justice	Youth Justice
Hinds, Lyn	2009	Youth, Police Legitimacy and Informal Contact	Journal of Police and Criminal Psychology
Hollenbach, Florian; Pierskalla, Jan	2015	A Re-Assessment of Reporting Bias in Event-Based Violence Data with Respect to Cell Phone Coverage	
Holmberg, Lars	2005	Policing and the Feeling of Safety: the Rise (and Fall?) of Community Policing in the Nordic Countries	Journal of Scandinavian Studies in Criminology and Crime Prevention
Human Rights Watch	2008	Kosovo Criminal Justice Scorecard	
Hurst, Yolander G.	2007	Juvenile Attitudes Toward the Police	Criminal Justice Review

Hvidemose, Dorte; Mellon, Jérôme	2009	Monitoring and evaluation arrangements for the implementation of community policing in Bosnia and Herzegovina: a case study [Saferworld research report]	
ICMPD	2004	Financial, Organisational and Administrative Assessment of the BiH Police Forces and the State Border Service. Final Assessment Report	
Incite!	2008	Policing Gender	
International Crisis Group	2010	The rule of law in independent Kosovo	
Ioannides, Isabelle; Collantes Celador, Gemma	2011	The internal–external security nexus and EU police/rule of law missions in the Western Balkans	Conflict, Security & Development
Jackson, Jonathan; Asif, Muhammad; Bradford, Ben; Zakria Zakar, Muhammad	2014	Corruption and Police Legitimacy in Lahore, Pakistan	British Journal of Criminology
Jackson, Jonathan; Bradford, Ben; Stanko, Betsy; Hohl, Katrin	2012	Just Authority? Trust in the Police in England and Wales	
Jovanović, Ivan; Petrović Ivanović, Ana	2014	Prosecutorial investigation. Regional criminal procedure legislation and experiences in application (Tužilačka istraga. Regionalna krivičnoprocesna zakonodavstva i iskustva u primeni)	
Jovanović, Ivan; Stanisavljević, Miroљjub	2013	Simplified forms of procedure in criminal matters. Regional criminal procedure legislation and experiences in application (Pojednostavljene forme postupaja u krivičnim stvarima. Regionalna krivičnoprocesna zakonodavstva i iskustva u primeni)	
Kaczorowski, Maciej	2008	Reforma policji w Bośni i Hercegowinie. Rola społeczności międzynarodowej [Chapter in: Gniazdowski, M. (ed). 2008. Europejski protektorat? Bośnia i Hercegowina w perspektywie środkowoeuropejskiej]	
Kappeler, Victor E.; Gaines, Larry K.	2015	Community Policing: A Contemporary Perspective	

Kasumagic, Larisa	2008	Engaging Youth in Community Development: Post-War Healing and Recovery in Bosnia and Herzegovina	International Review of Education
Ker-Lindsay, James	2009	Kosovo	
Kešetović, Želimir	2007	Improving police and media relations in Serbia	Sociologija. Mintis ir veiksma
Kievit, T.C.	2012	Finding the uneasy balance. A case study into Community Policing in Mostar [MA thesis]	
Kilkelly, Ursula	2011	Policing, young people, diversion and accountability in Ireland	Crime, Law and Social Change
Knelangen, Wilhelm	2015	Imbalances in an expanding research area: the widely neglected practical dimension of EU internal security policy	
Koper, Christopher S.; Lum, Cynthia; Willis, James J.	2014	Optimizing the Use of Technology in Policing: Results and Implications from a Multi-Site Study of the Social, Organizational, and Behavioural Aspects of Implementing Police Technologies	Policing
Korski, Daniel	2009	Can the EU rebuild failing States	
Korteland, Evelien; Bekkers, Victor		Diffusion of E-Government Innovations in the Dutch Public Sector: The Case of Digital Community Policing	
Kosovo Women's Network	2016	Sexual Harassment in Kosovo	
Kovačević, Alma; Visca, Hamza	2015	Assessment of Police Integrity in Bosnia and Herzegovina	
Kratcoski, Peter C.; Edelbacher, Maximilian (eds.)	2015	Collaborative Policing: Police, Academics, Professionals, and Communities Working Together for Education, Training, and Program Implementation	
Kutnjak Ivković, Sanja; O'Connor Shelley, Tara	2005	The Bosnian Police and Police Integrity. A Continuing Story	European Journal of Criminology
Kutnjak Ivković, Sanja; O'Connor Shelley, Tara	2008	The Contours of Police Integrity Across Eastern Europe. The Case of Bosnia and Herzegovina and the Czech Republic	International Criminal Justice Review
Langlois, Maxime	2010	The new international policing	Policing and Society
Laverick, Wendy; Cain, Liz	2014	Policing Reform: Consequences for the Gender Agenda and the Female Police Workforce	
Law Enforcement Department, OSCE	2003 – 2005	Police Reform. Developments In Serbia and Montenegro number 1 –	

		4 (Reforma Policije. Najnovija događaja u Srbiji i Crnoj Gori, broj 1 – 4)	
Lesser Blumberg, Rae	2001	Risky Business: What Happens to Gender Equality and Women's Rights in Post-Conflict Societies?	International Journal of Politics, Culture, and Society
LexisNexis	2014	Social Media Use in Law Enforcement	
Lim, Hyeyoung	2015	Social modeling effects on perception of the police	Policing (Policing: An International Journal of Police Strategies & Management)
Longstaff, Abie; Willer, James; Chapman, John; Czarnomski, Sarah; Graham, John	2015	Neighbourhood policing	
Ludmann, Barbara		Community Policing Forums	
Mackenzie, Simon; Alistair, Henry	2009	Community Policing: A Review of the Evidence	
Manchanda, Rita	2005	Women's Agency in Peace Building: Gender Relations in Post-Conflict Reconstruction	Economic and Political Weekly
Mancini, Francesco; O'Reilly, Marie	2013	New Technology and the Prevention of Violence and Conflict	Stability: International Journal of Security & Development
Manjoo, Rashida; McRaith, Calleigh	2011	Gender-Based Violence and Justice in Conflict and Post-Conflict Areas	Cornell International Law Journal
Maričić, Darko	2010	Establishment, Functioning and Significance of the Local Security Forums	Defendology
Marijan, Branka; Guzina, Dejan	2014	The politics of the “unfinished business”. Bosnian police reform [CIGI Policy Brief]	
Martin, Susan E.	1996	Doing Gender, Doing Police Work. An Examination of The Barriers to the Integration of Women Officers [Conference paper]	
Marty, Dick	2010	Inhuman treatment of people and illicit trafficking in human organs in Kosovo	
Mayer-Rieckh, Alexander	2013	Dealing with the Past in Security Sector Reform	
McDonagh, Kenneth	2015	'Talking the Talk or Walking the Walk': Understanding the EU's Security Identity	JCMS: Journal of Common Market Studies
Meier, Kenneth J.; Nicholson-Crotty, Jill	2006	Gender, Representative Bureaucracy, and Law	Public Administration Review

		Enforcement. The Case of Sexual Assault	
Meško, Gorazd; Tominc, Bernarda; Sotlar, Andrej	2013	Urban security management in the capitals of the former Yugoslav republics	European Journal of Criminology
Miller, Linda S.; Hess, Kären M.; Orthmann, Christine M. H	2014	Community Policing: Partnerships for Problem Solving	
Milosavljević, Bogoljub	2007	Tri opšta problema studija bezbednosti u Srbiji i drugim tranzicionim zemljama	Bezbednost Zapadnog Balkana
Moser, Annalise	2007	The Peace and Conflict Gender Analysis: UNIFEM's Research in the Solomon Islands	Gender and Development
Moser, Caroline; Moser, Annalise	2005	Gender Mainstreaming since Beijing: A Review of Success and Limitations in International Institutions	Gender and Development
Mrsevic, Zorica; Hughes Donna M.	1997	Violence Against Women in Belgrade, Serbia: SOS Hotline 1990–1993	Violence Against Woman
Mueller, John	2003	Policing the Remnants of War	Journal of Peace Research
Muftić, Lisa R.	2015	Attitudes Regarding Criminal Justice Responses to Sex Trafficking among Law Enforcement Officers in Bosnia and Herzegovina	VARSTVOSLOVJE: Journal of Criminal Justice and Security
Muftić, Lisa R.; Cruze, Jennifer R.	2014	The laws have changed but what about police? Policing Domestic Violence in Bosnia and Herzegovina	Violence Against Women
Mukhopadhyay, Maitrayee	2003	Creating Citizens Who Demand Just Governance: Gender and Development in the Twenty-First Century	Gender and Development
Murphy, Kristina	2010	Policing ethnic minority groups with procedural justice	
Murphy, Kristina	2013	Does procedural justice matter to youth? Comparing adults' and youths' willingness to collaborate with police	Policing and Society
Murphy, Kristina; Gaylor, Alana	2010	Policing youth	
Ní Aoláin, Fionnuala	2009	Women, Security, and the Patriarchy of Internationalized Transitional Justice	Human Rights Quarterly

Norman, Jennifer.	2009	Seen and Not Heard: Young People's Perceptions of the Police	Policing
NPIA	2011	Engage: Digital Social Media Engagement for the Police Service	
O'Neill, Maria	2013	Trafficking in human beings and the European neighbourhood policy: New challenges for the European justice and law enforcement framework	
OECD	2007	The OECD DAC handbook on security system reform	
Okuizumi, Kaoru	2002	Peacebuilding Mission: Lessons from the UN Mission in Bosnia and Herzegovina	Human Rights Quarterly
O'Neill, Maria; Swinton, Ken; Winter, Aaron	2013	New Challenges for the EU-Internal Security Strategy	
OSCE	2008	Good Practices in Building Police-Public Partnerships	
OSCE	2011	Mending Inequalities: Men and Gender Equality in the OSCE Region	
OSCE	2011	Trafficking in Human Beings: Identification of Potential and Presumed Victims	
OSCE	2012	The Right to Social Protection in Bosnia and Herzegovina Concerns on Adequacy and Equality	
Osland, Kari M.	2004	The EU Police Mission in Bosnia and Herzegovina	International Peacekeeping
Paczulla, Jutta	2004/2005	The Long, Difficult Road to Dayton. Peace Efforts in Bosnia-Herzegovina	International Journal
Padurariu, Amelia	2014	The implementation of Police Reform in Bosnia and Herzegovina: Analysing UN and EU Efforts	Stability: International Journal of Security and Development
Paech, Norman	2015	Vom ewigen Krieg: Wozu taugt das Völkerrecht?	Blätter für deutsche und internationale Politik
Paoli, Letizia; Reuter, Peter	2008	Drug Trafficking and ethnic minorities in Western Europe	European Journal of Criminology
Paun, Christopher	2007	Bosnia-Herzegovina [Excerpt from the MA thesis Democratization and Police Reform]	
Pedersen, Sarah; Burnett, Simon; Smith, Robert; Grinnall, Andy	2014	The impact of the cessation of blogs within the UK police blogosphere	

Petrović, Ana; Jovanović, Ivan	2012	New Trends in Serbian Criminal Procedure Law and Regional Perspectives	
Petrović, Predrag	2007	Privatizacija bezbednosti u Srbiji	Bezbednost Zapadnog Balkana
Petrović, Predrag	2008	Privatne bezbednosne kompanije u Srbiji – prijatelj ili pretnja?	Bezbednost Zapadnog Balkana
Petrović, Predrag	2010	Rezervisani domeni kao prepreke usvajanja zakona o privatnom sektoru bezbednosti	Bezbednost Zapadnog Balkana
Petrović, Predrag	2013	Corruption in the Security Sector in Serbia (Korupcija u sektoru bezbednosti Srbije)	
Petrović, Predrag; Đokić, Katarina; Erceg, Vladimir; Đan, Aurelija	2016	Priručnik za građansku procenu svrsishodnosti utroška sredstava u sektoru bezbednosti	
Petrović, Predrag; Milošević, Marko	2016	Privatni sektor bezbednosti u Jugoistočnoj Evropi – pretnja ili stub bezbednosti? Slučaj Srbija	
Police Kosovo	2012	Community Policing Strategy and Action Plan	
Popović, Đorđe	2007	Žandarmerija ili lokalna multietnička policija?	Bezbednost Zapadnog Balkana
Prenzler, Tim; Sinclair, Georgina	2013	The status of women police officers: an international review	International Journal of Law, Crime and Justice
Procter, Rob; Crump, Jeremy; Karstedt, Susanne; Voss, Alex; Cantijoch, Marta	2013	Reading the riots: what were the police doing on Twitter?	Policing and Society
Procter, Rob; Vis, Farida; Voss, Alex	2013	Reading the riots on Twitter: methodological innovation for the analysis of big data	International Journal of Social Research Methodology
Pujol, Laia; Osimo, David	2012	Online engagement Going Local II	
Putt, Judy	2010	Community policing in Australia	
Querimi, Islam; Mujku, Vebi	2015	The condition of repatriates in Kosovo and their impact on poverty	ILIRIA International Review
Radni tim Vijeća ministara Bosne i Hercegovine za implementaciju Strategije rada policije u zajednici	2007	Strategy for Community-based Policing in Bosnia and Herzegovina (Strategija za rad policije u zajednici u Bosni i Hercegovini)	
Radni tim Vijeća ministara Bosne i Hercegovine za implementaciju	2010	Operational handbook on police–community co-operation (Operativni priručnik o partnerstvu policije i zajednice)	

Strategije rada policije u zajednici			
Radoman, Jelena	2015	Support of the OSCE Mission to Serbia to small-scale projects of civil society organizations in the field of security sector reform from 2010 to 2015: lesson learned (Podrška misije OEBS-a u Srbiji malim projektima organizacija civilnog društva (OCD) u oblasti reforme sektora bezbednosti od 2010. do 2015: naučne lekcije)	
Radoman, Jelena	2015	What does Strategy of Community Policing bring to Roma in Serbia? (Šta Strategija policije u zajednici znači Romkinjama i Romima u Srbiji?)	
Radoman, Jelena; Radoman, Marija; Đurđević-Lukić, Svetlana; Anđelković, Branka	2011	LGTB populacija i reforma sektora bezbednosti u Republici Srbiji	
Radovanović, Gorana; Đan, Aurelija	2015	(Ne)bezbedne u javnom prostoru. Kvalitativna studija o bezbednosti žena u javnom prostoru u Novom Pazaru	
Rahr, Sue; Rice, Stephen K.	2015	From Warriors to Guardians: Recommitting American Police Culture to Democratic Ideals	
Reisig, Michael D.; Lloyd, Camille	2008	Procedural Justice, Police Legitimacy, and Helping the Police Fight Crime: Results from a Survey of Jamaican Adolescents	Police Quarterly
Republika Srbija - Vlada	2015	Akcionni plan za primenu strategije policije u zajednici za 2015. i 2016. godinu	
Rinehart Kochel, Tammy; Parks, Roger; Mastrofski, Stephen D.	2013	Examining Police Effectiveness as a Precursor to Legitimacy and Cooperation with Police	Justice Quarterly
Rosenbaum, Dennis P.; Graziano, Lisa M.; Stephens, Cody D.; Schuck, Amie M.	2011	Understanding Community Policing and Legitimacy-Seeking Behavior in Virtual Reality: A National Study of Municipal Police Websites	Police Quarterly
Roth, Jeffrey	2000	National Evaluation of the COPS Program	

Rozee, Stephen	2015	Order-Maintenance in Kosovo: The EU as an Increasingly Comprehensive Police Actor	European Foreign Affairs Review
Ruddell, Rick; Jones, Nicholas	2013	Social media and policing: matching the message to the audience	Safer Communities
Ryan, Barry	2005	Deliberating community in Serbia	Centre for Peace and Development Studies, University of Limerick
Ryan, Barry	2007	What the Police are Supposed to Do: Contrasting Expectations of Community Policing in Serbia	Policing and Society: An International Journal of Research and Policy
Ryan, Barry	2008	Jedino što je konstantno je promena: Kratka politička istorija policijske reforme u Srbiji	Bezbednost Zapadnog Balkana.
Ryan, Barry	2013	Reasonable force: the emergence of global policing power	Review of International Studies
Saferworld	2011	Public perceptions of safety and security in Kosovo: Time to act	
Saferworld	2012	Still time to act - Rising conflict fears in Kosovo	
Saferworld	2013	Community-based approaches to safety and security. Lessons from Kosovo, Nepal and Bangladesh	
Sanders, Carrie B.; Weston, Crystal; Schott, Nicole	2015	Police Innovations, 'Secret Squirrels' and Accountability: Empirically Studying Intelligence-led Policing in Canada	British Journal of Criminology
Sanders, Carrie; Hannem, Stacey	2012	Policing the Risky: Technology and Surveillance in Everyday Patrol Work	
Sargeant, Elise; Bond, Christine E. W.	2013	Keeping it in the Family: Parental Influences on Young People's Attitudes to Police	Journal of Sociology
Schuck, Amie M.	2013	A Life-course Perspective on Adolescents' Attitudes to Police: DARE, Delinquency, and Residential Segregation	Journal of Research in Crime and Delinquency
Schulenberg, Jennifer L.; Warren, Deidre M.	2009	Content and Adequacy of Specialized Police Training to Handle Youth-Related Incidents: Perceptions of Trainers, Supervisors, and Frontline Officers	International Criminal Justice Review
Šelih, Alenka; Završnik, Aleš (eds.)	2012	Crime and Transition in Central and Eastern Europe	

Serbian Ministry of Interior & DFID – SSAJP (DFID Balkans – Security, Safety & Access to Justice Programme)	2004	Joint Evaluation Report on Community Safety & Community Policing in Serbia (Zajednički izveštaj o evaluaciji projekata policije u lokalnoj zajednici i bezbedne zajednice u Srbiji)	
Shapiro, Jacob N.; Siegel, David A.	2015	Coordination and security: How mobile communications affect insurgency	Journal of Peace Research
Sharpe, Gilly	2012	Offending Girls: Young Women and Youth Justice	
Silbernagl, Tina; Kuehl, Philipp	2012	Systemic approaches and collaborative action for realizing community safety-experiences from South Africa	
Smajovic, K.; Piracha, A.	2013	Can the Universal Concept of Community Policing Be Applied in Different Jurisdictions? A Cross-comparative Analysis of Policing in Sydney, Bosnia and New York [Conference paper]	
Sokołowska, Patrycja	2009/2010	Bilans działalności misji policyjnej Unii Europejskiej w Bośni i Hercegowinie	Rocznik Bezpieczeństwa Międzynarodowego
Sokołowska, Patrycja	2011	Policja w Bośni i Hercegowinie jako przykład niewydolności systemu bezpieczeństwa narodowego	Rocznik Bezpieczeństwa Międzynarodowego
Sommers, Marc; Schwartz, Stephanie	2011	Dowry and Division: Youth and State Building in South Sudan	
Sousa, William; Gauthier, Jane Florence	2008	Gender Diversity in Officers' Evaluations of Police Work: A Survey of Job Satisfaction in the Police Workplace	
Spahić, Taib	2005	Policajska obuka u evropi	
Spasić, Danijela; Djurić, Sladjana; Kešetović, Želimir	2013	Community Policing and Local Self-Government: A Case Study of Serbia	Lex Localis – Journal of Local Self-Government
Spasić, Danijela; Djurić, Sladjana; Mršević, Zorica	2015	Survival in an “all boys club”: Policewomen in Serbia	Women's Studies International Forum
Stafford, Andrew B.	2015	What matters to the public when they call the police? Insights from a call centre	Policing and Society
Stanisławski, Wojciech; Szpala, Marta	2009	Bosnia's chaos. Causes of the political crisis in Bosnia and Herzegovina today (Bośniacki chaos. Źródła kryzysu politycznego	

		we współczesnej Bośni i Hercegowinie)	
Stepanović, Ema	2015	Učestvovanje nacionalnih manjina u policiji	
Stewart, Daniel M.; Morris, Robert G.; Weir, Henriikka.	2013	Youth Perceptions of the Police: Identifying Trajectories	Youth Violence and Juvenile Justice
Stilhoff Sørensen, Jens	2006	The Shadow Economy, War and State Building: Social Transformation and Re-stratification in an Illiberal Economy (Serbia and Kosovo)	Journal of Contemporary European Studies
Stohl, Michael	2008	Networks, terrorists and criminals: the implications for community policing	Crime, Law and Social Change
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